



## Weather Policy

Thank you for choosing to fly with Wings over Kississing. We are proud to be your safe and reliable air carrier.

This document is to inform customers of the unpredictability associated with charter flights, and our responsibilities as an air taxi service.

Please keep in mind that there are potential circumstances that may occur; certain weather and environmental conditions may impact flight operations. Such conditions include (*but are not limited to*): low visibility, freezing precipitation, strong winds, obscured runways (such as unsafe and/or ice or snow covered runways), and thunderstorms.

These conditions may result in changes to your flight, such as a reduced payload, departure and arrival delays or additional charges, which may include (*but are not limited to*):

- additional fuel stops
- unsuccessful flight attempts
- flight delays
- inability to attempt or complete a flight
- flight change penalties from other airlines
- meals and accommodations expenses
- additional trips for external loads \*(see page 2 for additional information)

Wings over Kississing operates in accordance with Transport Canada's flight and duty regulations. This means, pilots are restricted on how much they can work and are required to have sufficient rest periods. While flights are scheduled within these parameters, if delays occur, these regulations could impact your flight in terms of convenience and cost (as listed above).

As a taxi service, we will be at the arranged location at the agreed upon time and date, provided weather conditions allow it and the spot chosen by you allows for a safe landing and take-off. We are committed to safety as our top priority for all parties involved. Please be advised, all flight departures and their conditions are at the discretion of the Pilot-in-Command.

Wings over Kississing will do our very best to minimize the impact that these conditions may have on your flight and travel plans.

**Thank you for flying with Wings over Kississing**



### **CANOE TRIPS**

Wings over Kississing is happy to be part of your exciting adventure. However, please keep in mind we are your taxi service only. We do not recommend, guide or outfit any particular routes and cannot be held responsible for the conditions you may encounter during your trip. Water levels fluctuate enormously from one year to the next and from one month to the next, and your planned routes and distance may have to be adjusted accordingly.

As a taxi service, we will be at the arranged location at the agreed time and date (provided weather conditions allow it and the spot chosen by you allows for a safe landing and take-off), but cannot be held responsible to commence searches if we do not find you at your chosen location. We strongly recommend anyone undertaking such an adventure to carry a satellite phone and call us to confirm the location, weather conditions etc.

### **EXTERNAL LOADS**

Wings over Kississing has the necessary Transport Canada approval to carry external loads and many years' experience with this type of operation. However, Wings over Kississing cannot guarantee the conditions (including wind) on the scheduled day of your flight. Weather limitations may be different with an external load and while we may be able to fly you and your group out to your destination or pick you up on the scheduled pick-up day, we may not be able to take your canoe/boat/other external load on the same flight due to the conditions. Wings over Kississing will not be monetarily responsible for subsequent flights to drop off or pick up your equipment. We will leave the decision up to you whether you would like to delay your flight (possibly to another day) or drop off/pick up your group without the equipment. Please ensure to call us from your camp to discuss these options on the day of the flight. We will do everything we can to accommodate you.

**Thank you for flying with Wings over Kississing**